



Maintenance & Diagnostic Course

Course Profile

3 days

Who Should Attend

This course has been designed for engineers who have attended the Installation & Support Course and have already gained field experience of installing and supporting **maximiser**.

Prerequisites

Delegates should have a basic understanding of Local Area Networks, TCP/IP and PBX functionality and have already attended the Installation & Support Course. Delegates must also be confident working in a Windows environment.

Objectives

The aim of the course is to provide engineers with the skills required to maintain **maximiser** to the highest possible level, diagnose problems with the system and/or associated network and configure and deploy advanced applications.

Course Outline

- System Architecture
- Software Updates
- Data Routing
- Linking Multiple Systems
- 3rd Party SIP Phones
- Log Files
- Hardware Logs Utilities
- Linux
- Understanding Logs
- SIP Trunks
- Fault Scenarios

This accreditation course is held at SpliceCom's training centre. To book a place please call 01923 287700.