



## Installation and Configuration Course

### Course Profile

1 day

#### Who Should Attend

This course has been designed for engineers who will be installing and supporting the Vision software.

#### Prerequisites

Delegates should have previously attended the 3 days Installation accreditation course and have some knowledge of Mac OS X. **Delegates are requested to bring a laptop (Windows or Mac) providing a web browser and Ethernet connection.**

#### Objectives

The aim of the course is to provide engineers with the skills required to install the Vision software, configure the software to the customer's requirements and provide post-installation support.

#### Course Outline

- Installing Vision
- Setting up the **maximiser** system
- Setting up the Mac
- Licensing
- Vision configuration
- Using the Vision Admin portal
- Using the Vision portal
- Creating Managers
- Using the Call Logs
- Recording calls
- Vision Archiver
- Creating Reports
- Using Reporting Groups
- Scheduling Reports
- Creating a Live Wallboard
- Setting up Vision Mobility
- Backing up the Vision server
- Upgrading the software
- Accreditation test

#### Call us now

This accreditation course is held at SpliceCom's training centre in Chorleywood. Call us on 01923 287700 to book a place.