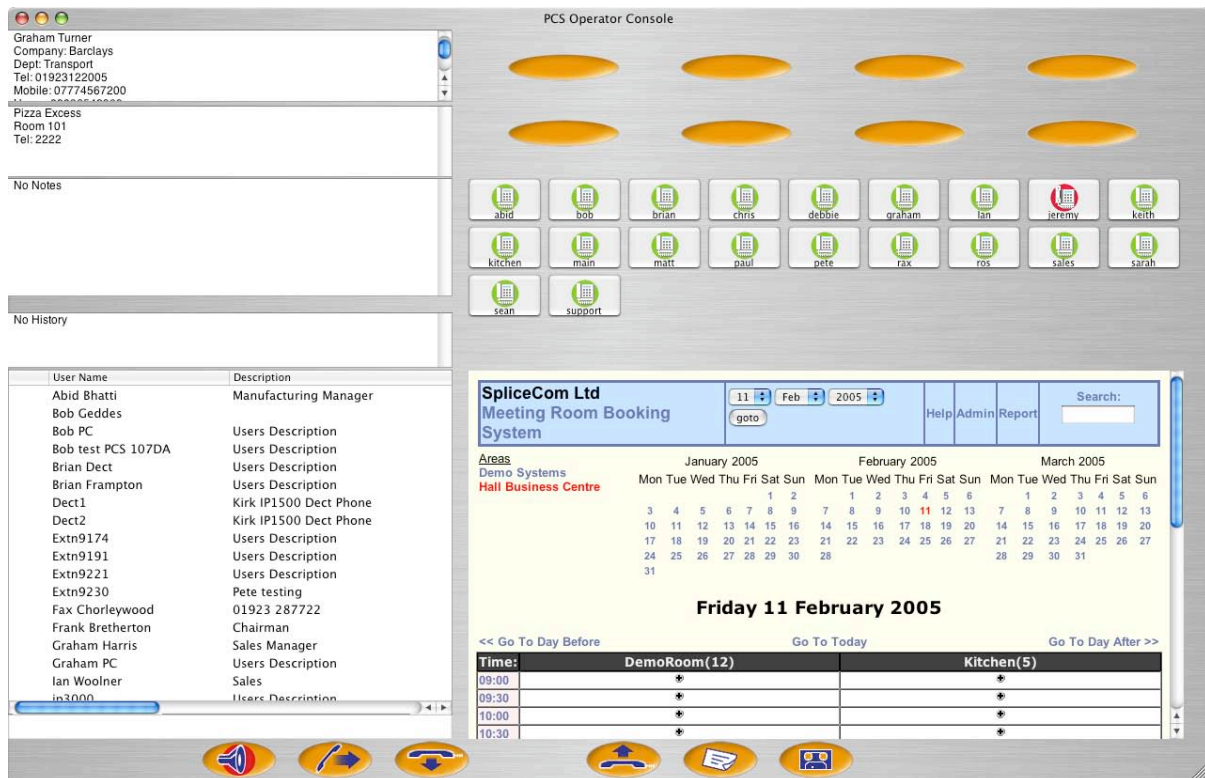


Splicecom

PCS proactive communication station

PCS Operators Console manual

What's New in Version 3



The screenshot displays the PCS Operator Console interface. On the left, there are three stacked panels: a user profile for Graham Turner (Company: Barclays, Dept: Transport, Tel: 01923122005, Mobile: 07774567200), a 'No Notes' section, and a 'No History' section. Below these is a table listing users and their descriptions.

User Name	Description
Abid Bhatti	Manufacturing Manager
Bob Geddes	
Bob PC	Users Description
Bob test PCS 107DA	Users Description
Brian Dect	Users Description
Brian Frampton	Users Description
Dect1	Kirk IP1500 Dect Phone
Dect2	Kirk IP1500 Dect Phone
Extn9174	Users Description
Extn9191	Users Description
Extn9221	Users Description
Extn9230	Pete testing
Fax Chorleywood	01923 287722
Frank Bretherton	Chairman
Graham Harris	Sales Manager
Graham PC	Users Description
Ian Woolner	Sales
in3000	Users Description

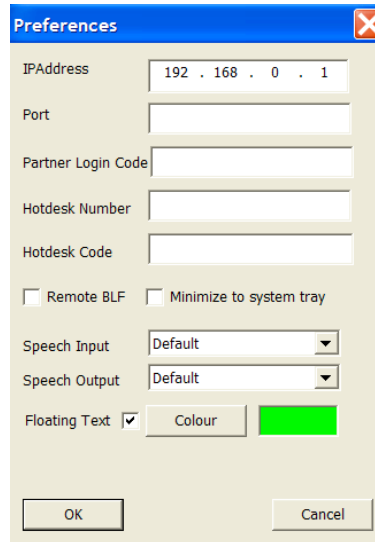
The main console area features a grid of 14 orange oval buttons representing operators: abid, bob, brian, chris, debbie, graham, ian, jeremy, keith, kitchen, main, matt, paul, pete, rax, ros, sales, sarah, sean, and support.


At the bottom right, the 'SpliceCom Ltd Meeting Room Booking System' is displayed. It includes a calendar for February 2005, showing the current date as Friday, 11 February 2005. Below the calendar is a booking table for two rooms: DemoRoom(12) and Kitchen(5).

Time:	DemoRoom(12)	Kitchen(5)
09:00	*	*
09:30	*	*
10:00	*	*
10:30	*	*

Preferences

To access the Preference dialogue box, from the Menu bar, select File and then Preferences.



Minimize to System Tray: Enables or disables the ability to minimise the PCS 50 to the System Tray by selecting the Close icon  at the top right hand corner of the PCS 50 window. When a call is received the application will automatically pop up then automatically minimise at the end of a call. To manually pop up the PCS 50 window click on the icon in the System Tray. When this feature is enabled use the File menu then Exit to close the application or right click on the icon in the System Tray and select Exit, if required.

Floating Text: Enables or disables the floating text that appears on your PCS screen when a call is received. Select the Colour button to change the default colour of this text.

Terminology Changes

In order to ensure consistency across all User manuals the following terminology has been changed.

Old Name	New Name
Caller Display	Call Status
Call Park Slots/icons	Park icons
Contacts/Users/Departments	Directories window
Call Control Keys	Call Control icons
Favourites entry	Speed Dial
Hold icon	New Call icon
Hang Up icon	Reject Call icon
Call Reject icon	Reject Call icon
Text Entry box	Text box