

Splicecom maximiser

PCS 400 and 50 User Manual

What's New in Version 3



This document details the new sections that appear in the PCS 400 and 50 User Manual for maximiser's version 3 software. Each section has been listed in the same order that they appear in the manual.

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Resize the PCS 50 Window

The PCS 50 window can be resized by pointing the mouse at edge of the window and dragging in the direction required.

Status of a PCS 400 via the Stylus LED

When using a PCS 400 the Stylus LED will flash to indicate the status of the phone as follows:

- Dialling – on
- Alerting – flash 250/250 mSec
- Busy – flash 500/250 mSec
- Hold – flash 250/2000 mSec
- Connected – on
- Call Waiting – flash 250/250 mSec

Floating Text displays called User or Department

When using a PCS 50, the floating text displayed on your PC screen will also display the name of the called User or Department.

This is useful when a colleague has forwarded their calls to you, the floating text will display your colleague's name when a forwarded call is received.

Amy Stewart on 2010
for Sebastian Falks

This is also useful when you are receiving a Department call the floating text will display the name of the Department being called.

Amy Stewart on 2010
for Accounts

When receiving an un-announced transfer, the floating text will display the name of the original caller.

Call Cleared Operation

When using a PCS 400 if a call is made using the handset, when the distant end clears the call the Call Status screen will remain allowing you to pick up a parked call (see page **Error! Bookmark not defined.** for further details) or allow you to make another call by pressing the Speaker icon. Replace your handset if this is not required.

More button to access the On-Screen keyboard

When using a PCS 400, beside any field where text can be entered the More button is available. By pressing this button the on-screen keyboard will be displayed. Select OK or Cancel to finish.



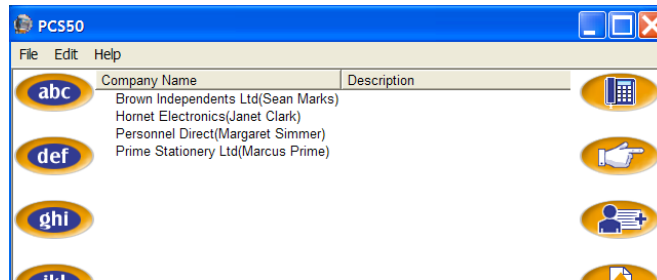
Do Not Disturb indication on the Speaker icon

When Do Not Disturb has been set your Speaker icon will be displayed with a blue background.



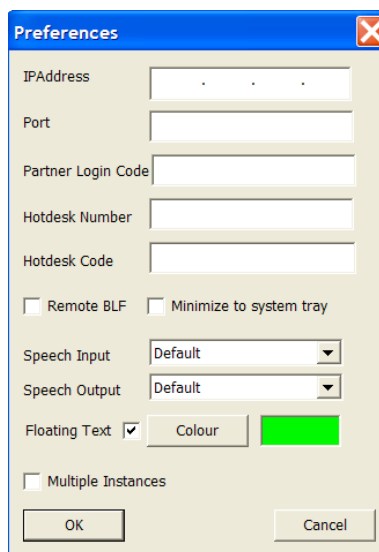
Searching for a Contact via the company name


If you wish to search for a Contact via the company name, click the Contact Name column heading and each Contact will be displayed with the company name first.



Setting Preferences for a PCS 50

To access the Preference dialogue box, from the Menu bar, select File and then Preferences.



Minimize to System Tray: Enables or disables the ability to minimise the PCS 50 to the System Tray by selecting the Close icon  at the top right hand corner of the PCS 50 window. When a call is received the application will automatically pop up then automatically minimise at the end of a call. To manually pop up the PCS 50 window click on the icon in the System Tray. When this feature is enabled use the File menu then Exit to close the application or right click on the icon in the System Tray and select Exit, if required.

Floating Text: Enables or disables the floating text that appears on your PCS screen when a call is received. Select the Colour button to change the default colour of this text.

Multiple Instances: Enables or disables the ability to run more than one PCS 50 as a partner to an analogue phone, PCS 50 or 400 on your PC. This is useful when as part of your job role you need to monitor a colleague's phone, voicemail etc.

Using the PCS 50 as a partner to any handset: the Port, Partner Login Code, Hot Desk Number and Hot Desk Code fields can be used to assist you if you are a hot desking User. These fields can be configured to allow you to log on to more than one choice of handset and your PCS 50 will automatically partner any of these handsets. This is useful if, for example, you are a laptop user and when you come in to the office you log on to any available phone at any available desk. Your PCS 50 can be configured once to partner any of these handsets. Please refer to your system administrator for further information.